



## INFORMATION PACKET

# Havasupai - Grand Canyon, Arizona



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# HAVASUPAI, GRAND CANYON - ARIZONA

## Your Trip....

When the first European explorers came to the edge of the Grand Canyon on their search for El Dorado, in 1540, they literally had no idea what they saw. The visual vocabulary for a gorge a mile deep, six miles wide and 287 miles long was simply not available; the distances were deceptive, the scale unimaginable. It took John Wesley Powell, a one-armed Civil War veteran, geology professor, and amateur linguist with a gift for observation and a fondness for river travel to illuminate this grandest of canyons, and to truly discover North America's greatest natural wonder.

On this adventure you descend into one of the most beautiful landscapes in the world, into the heart of the Grand Canyon at Havasu Canyon, where we will hike and explore this incredible landscape, swimming in travertine pools of turquoise blue, enjoying the evenings at our comfortable permanent camp (we have an exclusive arrangement with the Havasupai tribe) searching for stars, having great meals and conversation about the days adventure.

Some say you haven't lived until you've taken a journey through Grand Canyon. This journey takes you through the heart of the canyon and will leave you with a sense of accomplishment, awe and a true appreciation and love of the grandest place on earth.

## What is Havasupai....

Havasu Canyon is one of over 600 side canyons forming the 280-mile long Grand Canyon. While over 5 million people per year visit Grand Canyon Village on the South Rim, far fewer venture to the remote Havasupai Indian Reservation deep in the heart of Grand Canyon. Home to towering 200-foot waterfalls, beautiful cascades, and tropical blue-green pools this lush oasis is considered the "gem" of the Grand Canyon.

The Havasupai or Havasu Baaja currently has 650 tribal members of which approximately 450 live in the village of Supai. All members speak their native language, a northeastern Yuman dialect that is a division of the Hokan linguistic family. It has been a written language for almost 25 years. Pai means people and Havasupai means "people of the blue-green water". Supai is the most remote village in the U.S.; approximately 160 miles from the closest grocery store, all supplies including mail come to the village by packhorse.

Prior to the 1900's the Havasupai would spend the spring and summer months in the canyon planting and harvesting gardens of corn, squash, and beans. During the fall and winter they would move to the high-elevation plateau lands around the canyon hunting game and gathering what the earth provided. The first white man to visit the Havasupai was the Spanish explorer Padre Garces in 1776. It was nearly 100 more years before they again saw a white face.

In 1882 the federal government confined the Havasupai to only 518 acres in the bottom of the canyon. With their way of life demolished, many tribal members were forced to seek wage labor outside the canyon. This imprisonment and resulting exodus had a profound effect on their culture and economic status.

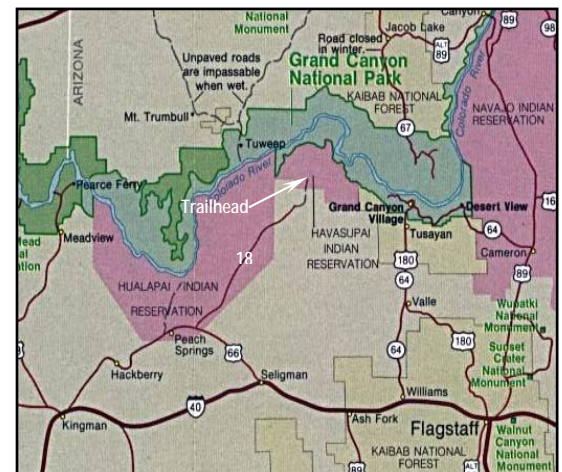
It was not until 1975 that Congress reallocated 185,000 acres of their ancestral land. Today, with the advent of tourism, the Havasupai are prospering once again. By working closely with the Havasupai Tourist Enterprise we strive to show you their majestic land with the respect and reverence due to these proud and resourceful people.

## WE ARE THE HAVASUPAI EXPERTS

We are the Havasupai experts! Arizona Outback Adventures operates more tours to Havasupai than anyone else. Our guides each spend as many as 120 days every year in Havasupai. Only they have the intimate knowledge and understanding that comes from essentially living in the canyon.

While we offer various types of trips there is a common thread running throughout. They are active vacations focusing on hiking, exploring, swimming, fun and learning about the unique land and culture. Packhorses carry all the heavy gear allowing you to hike unhindered and allowing us to provide amenities and food not often found in such remote areas. Activities include: day hiking, swimming beneath waterfalls, mild canyoneering, cave exploration, and relaxation.

While you will see other people in the canyon our guides will lead you to the hidden secrets. The most beautiful spots in the canyon are hidden from all but the most experienced travelers. Highlights include narrow side canyons with clear springs feeding lush gardens of ferns and watercress, underwater grottos, natural showers, and awe-inspiring overlooks.



# FREQUENTLY ASKED QUESTIONS

## ARRIVAL & DEPARTURE INFORMATION

Airfare is not included in the cost of our trips. For air reservations, we recommend you contact the airlines directly, either by phone or the Internet. We recommend your airline flights be scheduled to arrive the day prior to your trip start date and depart the day after your last trip date. Flights can be booked to arrive and depart from Phoenix International Airport (PHX) in Phoenix, Arizona. **Before purchasing your ticket(s), please check with our office first to insure that your trip has the necessary minimum number of guests required to operate.** AOA cannot be responsible for penalty fees or additional airfare costs as a result of trip cancellations or changes to our itineraries.

### Where do we depart from?

Marriott Courtyard Old Town Scottsdale  
3311 N. Scottsdale Rd., Scottsdale, AZ 85251  
Phone: 480-429-7785  
[www.courtyard.com/PHXSC](http://www.courtyard.com/PHXSC)



### Departure Times:

**Ultimate Havasupai** itineraries depart at 8:00am – We will be hiking in Sedona this day so please have your hiking boots, backpack, sunscreen and other hiking gear on or easily accessible.

**Havasupai Adventurer** itineraries depart at 1:30pm – We will not be hiking this day so comfortable, casual clothing is fine.

**Havasupai Escape** itineraries depart at 6:00am – We will be hiking into base camp this day so please have your hiking boots, backpack, sunscreen and other hiking gear on or easily accessible.

### When will we return? When should I schedule my flight home?

Most trips will return to Phoenix between 6:00pm and 8:00pm on the last day of the trip. The return time is dependent upon hiking speed and/or helicopter departure time.

If you choose to fly out of the canyon, please note that the helicopter can not be booked at a specific flight departure time. As part of the helicopter company's agreement with the Havasupai Tribe, they must first serve all tribal members and tribal business before they can fly any tourists. Once tribal flights have concluded for the day, tourists are flown on a first come first serve basis. AOA guides have a great relationship with the helicopter company and do their best to get the group out of the canyon between 12:00 and 3:00pm. There are days when there is more tribal business than others and consequently a group will fly out later than 3:00pm.

After an intense day of play and activity in the sun, many trip members are very tired at the end of the trip. Considering this and our potentially late arrival into Phoenix, please do not schedule return flights before 10:00pm. We strongly suggest departing the day after your trip ends. If you must schedule a flight out that evening earlier than 10:00pm, please notify our office and we will make every effort to assist you in arriving to the airport on time. AOA will not be responsible for additional expenses incurred by trip members for missed flights. Transfers to and from the airport and your hotel is on your own, however our host hotel offers complimentary transfers.

### Can I meet the group some place other than Phoenix?

YES, but ALWAYS notify our office of your travel plans in advance so we can confirm a meeting location with a map and directions.

If you are signed up for a **Havasupai Adventurer** itinerary and you are providing your own transportation to the Canyon, plan to meet the tour group at the Grand Canyon Caverns Inn in Peach Springs, Arizona by 6:00pm on Day 1. When you arrive, please check-in at the front desk. The reservation will be made under Arizona Outback Adventures and they will have your name(s) also. When the group arrives, the trip leader will knock on your door to welcome you and to confirm where we will be meeting for dinner. You will then follow the AOA vehicle to the trailhead the following morning.

If you are signed up for a **Havasupai Escape** itinerary and you are planning to meet us at the Grand Canyon Caverns Inn, plan to meet us there by 9:30am on Day 1. You will then follow the AOA vehicle to the trailhead.

If you are signed up for an **Ultimate Havasupai** itinerary and you are providing your own transportation to the Canyon, you can either meet the tour group at Red Rock State Park in Sedona by 10:30am on Day 1 or at the Grand Canyon Caverns Inn in Peach Springs, Arizona by 6:00pm on Day 1. When you arrive, please check-in at the front desk. The reservation will be made under Arizona Outback Adventures and they will have your name(s) also. When the group arrives, the trip leader will knock on your door to welcome you and to confirm where we will be meeting for dinner. You will then follow the AOA vehicle to the trailhead the following morning.

## WHERE TO STAY PRE & POST TRIP

Pre- and post-trip lodging is not included in the cost of the trip and we recommend you reserve rooms well in advance at the Marriott Courtyard Old Town Scottsdale. We highly recommend this hotel as it is where we will be departing from on Day 1 of the itinerary. We have negotiated special rates for guests traveling with AOA at this hotel. We do not pick up at any other hotel so if you decide to stay elsewhere, please expect to take a taxi to the Marriott Courtyard the morning of the start of your trip.

## THE ACCOMMODATIONS

### ***Sleeping quarters OUT of the Canyon***

The Havasupai Adventurer and the Ultimate Havasupai itineraries each include one nights lodging on Day 1. We will be staying at the kitschy and retro Grand Canyon Caverns Inn located on historic Route 66. We feel it is the perfect transition from our day-to-day city life luxuries to what we consider 4-star tent camping AND it's located close to our trailhead early the next morning.



### ***Sleeping quarters IN the Canyon***

All tents are made of durable construction with a full-coverage rain-fly. Each tent has plenty of space for 2 people and their gear. Tents are equipped with thick and comfortable sleeping pads. Freshly cleaned sleeping bags and sheets are included only with the **Ultimate Havasupai** itinerary, however they can be rented from AOA otherwise. Information will be in your confirmation packet.

### ***Will there be electricity or a generator to charge batteries and equipment?***

No, all equipment must be battery powered. Please bring enough batteries for all your equipment for the entire trip.

## BATHROOM & SHOWER FACILITIES

There are no shower facilities in Havasupai. You can either bathe in the beautiful swimming hole at our base camp or we can provide you with a solar shower, just ask your guides for one upon arrival at camp. Please bring biodegradable soap, which can be purchased at any outdoor-oriented store such as REI. Guests with long hair may prefer to bring biodegradable shampoo also. Leave-in conditioners are recommended.

The toilet facilities are composting toilets and port-a-johns located a short walk from our campsite. We do supply toilet paper, but it is always nice to have your own roll in your tent. Ask your guides for helpful hints and etiquette for using these toilets.

*...and here's one for the ladies ...* feminine hygiene products should be brought in plastic ziploc bags. Please bring extra ziplocs for disposal after use. Please remember, your guides, whether female or male, have spent many days with groups in the backcountry. They have certainly heard your question before and will always be helpful and mindful of your privacy. Plus, they may have extra supplies should you need any.

## SINGLE TRAVELERS

All trip prices are based on double occupancy. If you specifically request single hotel and tent accommodations you will be asked to pay a single supplement fee. If you wish to share hotel and tent accommodations we will assign you a roommate of the same sex, if one is available. If a roommate can not be found, you will be charged half of the single supplement fee. Please be advised that there are a limited number of single rooms and tents available on most departures.

## IF YOU HAVE MEDICAL NEEDS...

If you have any physical or psychological medical conditions, it is very important you let us know well before departure by filling in the appropriate spaces in the medical information portion on your personal information form. Trip leaders have the right to deny participation to anyone at any time during the trip if they feel the trip member is mentally or physically incapable of continuing and/or if a trip member's continued participation jeopardizes the group's or his/her own safety. Under either of these circumstances, refunds are not given.

All guides carry a **basic** first aid kit for emergencies. Your guides do not carry prescription medications. Please be aware that hospital facilities for serious medical problems may be a long way away, that a doctor may not always be available, and that evacuation can be prolonged, difficult, and expensive. By signing our release form, you agree to pay for emergency evacuation and emergency medical care should the need arise. No refunds are given if you should have to leave the trip.

### IF YOU HAVE DIETARY RESTRICTIONS OR SPECIAL REQUESTS...

Please let us know if you have any specific dietary needs or requests (i.e. vegetarian, gluten free, allergic to nuts, love hot chocolate, etc.) This information should be included on your Personal Information Form you will receive in your confirmation packet. We encourage you to be specific about what you can eat and what you prefer to eat. We make every effort possible to accommodate these requests. In addition, we would love to know if you are making this trip because of a special occasion such as an anniversary or birthday.



### DRINKING WATER IS PROVIDED

While camping, all drinking and cooking water is from a natural spring, and the food served to you is prepared hygienically by our trained, experienced guides. AOA provides bottled water for all guests. Please keep the bottles we provide you with to refill near camp at the natural spring. If you have a Camelbak or similar hydration pack with a water bladder/reservoir, we recommend you bring that and fill it at the spring each day.

We rent backpacks and sell water bladders appropriate for this trip. Information will be in your confirmation packet.

### THE TRAILS & HOW TO TRAIN FOR THE TRIP



While the hike into Havasupai is not extremely difficult, you should feel confident in your ability to walk 10 miles. We recommend doing some training before you join us, as your trip will be far more enjoyable if you do not have sore muscles or blisters. The best way to prepare for the trip is to start moderate training with hiking and walking a few months before departure. Walking and hiking use specific muscles that are utilized differently than when running or cycling. We recommend that you take long, swift walks wearing the boots or shoes that you will wear into the Canyon. As always, ***you should consult with your physician before commencing with any new workout program.***

Certain sections of the trail are quite rocky and we recommend wearing mid-weight, sturdy, supportive hiking shoes or boots. However, comfortable athletic shoes or trail running shoes can work also. Whichever you choose, please make sure you break them in prior to your trip.

#### ***Are any of the trails steep or exposed?***

Yes. There are a few steep sections and exposed overlooks on the various trails we hike. Mooney Falls in particular has an extremely steep descent/ascent. The trail consists of fixed chains bolted into the nearby limestone for support and it passes through two short tunnels carved out of the rock. All hikes, once in base camp, are optional and our guides will be sure to brief trip members on the difficulty and exposure of each hike prior to setting out. If you have any concerns about your hiking ability or the trails, please share them with your guides. They are highly experienced in supporting and guiding you through whatever route you choose.

#### ***Will we get wet during the hikes?***

Yes. Many of the scheduled day hikes require crossing streams. Shoes are required when hiking through or swimming in Havasu Creek (water shoes preferred). Guides are always available to assist with stream crossings.



### SNAKES & INSECTS

While snakes and scorpions are native to the Southwest, it is exceedingly rare to encounter them on our trip. To find them, you need to actively search for them. Given the choice, they will avoid you. Mosquitoes are sometimes present in the canyon, so please be prepared if they tend to be attracted to you.

## WHAT YOU MIGHT WANT MONEY FOR

### Cash

Take most of your money in small denominations of cash. There is a café, general store, and post office in the Village of Supai. The Supai Post Office is where visitors can buy stamps, mail letters and postcards. You may also want to have cash on hand for tipping your guides at the end of the trip as an ATM may not be available. Guidelines for tipping are found below.

### Credit Cards & ATM Cards

Credit Cards and ATM Cards are accepted at most major establishments in the cities. Most of the establishments in the Village of Supai accept credit cards also. There are no ATM's available in the Village of Supai.

### Is there a place to lock up valuables in the canyon?

YES! We have lock boxes in our base camp. We recommend bringing items such as your passport, wallet or cash into the canyon with you, then locking them in our lock boxes. The lock boxes are accessible anytime by a key carried only by the guides during your stay.

### Horseback and Helicopter Rides

An optional helicopter portage for those who would rather not hike in or out of the canyon is available at an additional cost of \$110\* each way. There is also the option to ride a horse in or out at an additional cost of \$110\* each way. Please let us know in advance if you plan to add a helicopter or horse transfer either way. Please note that the helicopter only flies on Sunday, Monday, Thursday and Friday during most months of the season. \*All stated prices are subject to change without advance notice per the Supai Tribal Council.

### Tipping

Guests often ask us for guidelines on tipping their guides. The guides appreciate gratuities and divide them equally. AOA prides itself on our outstanding crew and they are there to meet all your expectations. If you feel the service provided has been outstanding, the standard gratuity is 10-15% of the trip price. Tipping is at your discretion and this information is provided **only** as a suggestion. It is not required, but it is customary.

## TEMPERATURES TO EXPECT

From April to July and also September and October, the canyon receives very little precipitation. During these times, you should plan for warm, sunny days. The temperature in the canyon is cooler than Phoenix and warmer than at the Canyon Rim. Remember, it is a dry heat and warm temperatures are preferred if swimming is an important part of your fun. Amazingly, because it is spring fed, the stream next to our base camp and the streams that create the waterfalls are a constant 70 degrees throughout the year. Listed below are the average air temperatures in Havasupai. You can check up-to-date weather conditions prior to departing for your trip at [www.weather.com](http://www.weather.com) and enter "Supai, Arizona" for the city.

<u>Month</u>	<u>High</u>	<u>Low</u>
January	55	30
February	61	35
March	70	44
April	77	46
May	86	52
June	95	62
July	99	68
August	94	67
September	88	56
October	80	46
November	68	42
December	55	31

## WHAT TO PACK

During most times of the year, you will spend nearly all of your vacation in shorts, t-shirt and a bathing suit. Lightweight, quick-drying fabrics such as nylon, fleece and other synthetic materials are preferred. Cotton, especially denim, is not recommended as it retains heat and moisture. Of course, comfortable cotton is great for nighttime and sleeping apparel.

The duffel bag containing your personal items that will be carried by the packhorses should weigh no more than **15lbs** after packing. It must be soft on ALL sides and without wheels. Items and luggage brought only for the trip to and from the Canyon, or the rest of your vacation, can be left in the locked vehicle at the trailhead. All other items will be supplied by AOA.

The following is a list of items you must include in your packing:

#### CLOTHING

- Shorts
- Pants
- Socks
- Shirts
- Underwear
- Bathing suit
- Rain jacket or poncho
- Sun hat (*wide brimmed suggested*)
- Water Shoes (*Teva, Chaco, Keen or Salomon brands recommended*)
- Hiking Shoes
- Camp Shoes
- Gators – low cut to help keep socks clean and shoes free of debris and rocks (*if preferred*)

#### PERSONAL

- Personal toiletries
- Tissue and toilet paper
- Personal first aid or medications
- Extra ziplocs for tent and trail trash
- Biodegradable soap and shampoo
- Extra contacts and/or glasses (*optional*)
- Wet-wipes (*optional*)
- Book or reading material
- Tent light for reading (*optional*)
- Photo ID or Passport
- Airline Tickets
- Cash for souvenirs
- Cash for tipping your guides

#### GEAR

- Flashlight or Headlamp with extra batteries
- Sunglasses
- Daypack (*1500+ cu. in. w/ chest & waist strap*)
- Duffel bag soft-sided (*for packhorses*)
- Camera, film, batteries, memory cards
- Disposable waterproof camera (*optional*)
- Watch and/or travel clock
- Towel – any size for bathing
- Sunscreen (oil free suggested) & Lip Balm
- Insect Repellent
- Hiking Poles (*if preferred*)
- Pillow (*if preferred*)
- Backpack *for Havasupai Escape ONLY* = 35 to 65 Liter
- Sleeping bag (*included on Ultimate Havasupai ONLY*)

#### SEASONAL\*\*

- Warm jacket or fleece
- Gloves
- Warm hat
- Mid-weight long sleeve layers
- Warm socks that are not cotton

**\*\*Seasonal = January, February, March, Early April, late October, November & December**

#### **What goes on the horse and what do I have to carry?**

In your daypack, you will need room for the following: (4) 24oz bottles of water (AOA provides), your swimsuit, water shoes, sunscreen, hat, sunglasses, toilet paper for the trail, camera and sack lunch (AOA provides). If you do not have an appropriate daypack, please inquire about our rentals. The rest of your clothes and other equipment will be packed down on horseback. A duffel bag that is soft-sided on ALL sides and without wheels that you do not mind getting dirty is perfect for the horses.

#### **Should I bring my own snacks?**

Plenty of food and snacks will be available to you at all times during the trip. However, you are welcome to bring snacks that you prefer. Should you bring your own, remember to **never** leave them in your tent or backpack unattended. Animals will chew through either or both to get to your food. Losing your food will bother you far less than the big hole chewed through your backpack. Lock boxes are provided at camp by AOA for food storage.

#### **What type of pillow should I bring?**

We recommend an airline size pillow or a camping pillow. Often people bring a pillowcase and stuff it with their clothes (i.e. fleece top) and use it as a pillow.

#### **What kind of water shoes should I bring?**

You will not be permitted to swim without protective footwear. Thong sandals or Birkenstocks will **not** work. Water shoes **must** be supportive with adequate tread for traction and comfortable enough to wear while walking short distances. They also must have a strapping system that will hold them on while swimming. Old athletic shoes can work well if you don't mind getting them wet. We recommend wearing dark colored synthetic socks with your water sandals to help prevent blisters and chafing. Some brands of water shoes we recommend are Teva, Chaco, Salomon & Keen.



## OTHER THINGS TO KNOW

### HAVASUPAI ETIQUETTE

The Havasupai Tribe does not permit the use of alcoholic beverages on the reservation and drugs are as illegal in Havasu Canyon as they are anywhere else. Additionally, tribal law does not permit the bearing of firearms by anyone on the reservation, nor are machetes, either necessary, or useful in the campgrounds.

#### **Can I take pictures of Tribal Members?**

Out of respect for the tribal members, never take photos of individuals or homes without first asking permission. Many will allow it, however, please be respectful of the fences and their privacy.

### EMERGENCY CONTACT INFORMATION

Most cell phones do not have service once we are approximately 10 miles from Peach Springs, AZ, (approximately 65 miles from the Havasupai trailhead). If there is an emergency and you need to be reached, please give your friends and family the following information: Between 9:00am and 6:00pm, Monday – Friday, they can call our office at 480-945-2881 and ask to speak with Hansi, the Multi-day Tour Manager. Before 9:00am or after 6:00pm Monday – Friday and all day Saturday & Sunday, they can call Hansi direct on her cell phone at 602-717-2732. She will then contact a Havasupai tribal member who will then horseback or hike to our base camp to deliver the message. It takes a minimum of 2 hours to get a message to camp from the Supai Village, often longer. No messages will be delivered to our camp before 9:00am or after 4:00pm, so the earlier they call in the day, the better chance of getting the message to you efficiently.

### ARIZONA OUTBACK ADVENTURES & AUSTIN-LEHMAN ADVENTURES PARTNERSHIP

In a unique partnership that will enhance guest experience, guests may notice that two distinct brands are present during some of our trips. AOA and renowned luxury travel company Austin-Lehman Adventures are offering several trips as a joint venture both in its marketing and operations - combining our respective resources to deliver a truly exceptional travel experience for our customers. Some trips will have guests booked through Austin-Lehman Adventures and some through AOA, however all guests will receive the same level of service and have paid the same price for their trip.

### CREATING THE PERFECT VACATION

Our guides don't take *clients*, they lead our *guests*. Good guides love to share these spectacular places with others – that is why they chose their profession. Ask lots of questions. This will indicate to the guide that you are interested and they will share their knowledge. This adds tremendously to the quality of your experience. Always be respectful of the place you are in, your fellow travelers and your guides. Never be afraid to express your concerns or ideas – after all, it is your trip!!



# OUR MISSION...

## TOP 13 REASONS TO TRAVEL WITH AOA...

*By Lynne and friends - Washington*

1. If you have an inquiring mind, they can help fill it with great geological, historical, biological and anthropological stories.
2. You get to eat gourmet meals and THEY wash the dishes!
3. You don't have to pack in any food, tents, water, sleeping bags or great air mattresses, but you can enjoy all of these.
4. You get to explore places you would never find yourself.
5. You can visit the Garden of Eden and be blessed by a Medicine Woman – and the Guides aren't bad to look at either!
6. You can rediscover muscles you forgot you had.
7. You can share camaraderie with adventurous souls from around the World, who also may have feminine hygiene products in case you forgot yours.
8. You can share a rare privilege that only a few are brave enough to try.
9. You can have near-death experiences that don't end in death.
10. You can get frozen, frightened, frazzled, frizzled, fatigued... and then fed fabulously!
11. You can experience true humility and the magic of being inside one of Mother Nature's most beautiful creations.
12. They make you feel invincible.
13. You can live your dreams of adventure.

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***"Arizona Outback Adventures LLC provided an amazing tour for my fast WEB corporate board meeting. Your staff was professional and the trip was perfect-exhilarating without being excessive. We also learned a great deal..."***  
***- Mark - Ohio***

## ON EVERY TRIP WE PROMISE TO EXCEED YOUR EXPECTATIONS IN 5 KEY AREAS

1. **SAFETY** - It is our foremost priority. All guides are First Aid and CPR certified and equipped with extensive first aid kits, additional water and a cell phone or two-way radio. Many have advanced certifications such as Wilderness First Responder, Swift Water Rescue and National Outdoor Leadership degrees.
2. **COMFORT** – Backcountry luxury – we will provide everything you need from spacious tents with luxuriously thick sleeping pads to a private wash/shower station. Also, personal hygiene can be challenging for inexperienced backcountry travelers, therefore, our guides take care to provide the tips and tools to keep you clean and comfortable.
3. **FOOD** – Backcountry gourmet – A professional chef plans our menu and trains our guides on how to prepare and present his culinary creations. Expect hearty, healthy meals with fresh vegetables, fruits and proteins every day. If you have any special dietary needs or restrictions, they can easily be accommodated.
4. **EDUCATION** – Learning the natural and cultural history of these magnificent landscapes adds tremendously to your experience. Veteran Adventure Travelers know that fulfilling and memorable vacations go far beyond gorgeous vistas.
5. **EXCEPTIONAL GUIDES** – Our guide teams are carefully chosen for their ability to work together and use their individual expertise to take care of your every need. They are professional, knowledgeable, sensitive, humorous, great leaders and skilled teachers.

## TAKE IT FROM OUR GUESTS...

*"I cannot say enough about the high quality service provided on the trip. The scenery was spectacular, but (the guides) made the trip even more enjoyable. Outstanding service!"*

*Robert – Maryland*

*"Thank you, thank you, thank you, for an amazing week. We felt cared for (spoiled even), protected, and adventurous. (The guides) made very strong, lasting impressions on us. Their dedication, playful spirit and laid back nature made for a perfect combination. What an incredible feeling to be awe-inspired every day."*

*- Tammi – North Carolina*

*"I have just returned from the most exciting, incredible, adrenaline outdoor adventure. Many thanks for giving me the opportunity to experience the greatness and beauty of the Grand Canyon. You do a super job of giving your clients a feeling of safety while challenging them to do the extra mile."*

*Marjory – Canada*

*Thank you. (The Guides), most fearless of all leaders, gave me a gift that was totally unexpected. It has been a long time since I felt adventuresome and wild the way I did on my trip. Their encouragement and support challenged me, and I found myself doing things and going places I never thought I would have dreamed of. I loved it all..."*

*-Megan – Vermont*

*"Thanks for a great trip! I did far more than I ever thought I could or have done before. Your guides are Arizona Outback Adventures' greatest asset. I am sure you are not short of outstanding references but if you ever need one from a senior, feel free."*

*Joyce - Arizona, Age 65*



# MULTI-DAY TRIP RESERVATION FORM

16447 N. 91<sup>st</sup> St. #101 - Scottsdale, AZ 85260 - Toll Free 1-866-455-1601 - Phone: 480-945-2881  
Fax: 480-970-1825 - [www.aoa-adventures.com](http://www.aoa-adventures.com) email: [info@aoa-adventures.com](mailto:info@aoa-adventures.com)

You may reserve your trip by mailing or faxing this form (number above) or calling our office (toll free 1-866-455-1601). Mailed or faxed reservations are not guaranteed a spot until our office confirms them via phone or email. A \$500 per person deposit is required to hold your reservation on any trip. We accept Visa, MasterCard, American Express, personal checks and cash. The balance is due 60 days prior to your trip departure date.

Title of Trip: \_\_\_\_\_ Dates of Trip: \_\_\_\_\_

Name: \_\_\_\_\_  M  F # of Guests: \_\_\_\_\_

Additional Guest Name(s): \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone #1: (\_\_\_\_) \_\_\_\_\_ Phone #2: (\_\_\_\_) \_\_\_\_\_

Email address: \_\_\_\_\_ How did you hear about us? \_\_\_\_\_

Why did you choose AOA? \_\_\_\_\_

### ROOM PREFERENCE:

- Single room  Willing to share room w/ \_\_\_\_\_
- 1 bed  2 beds  2 beds + rollaway  Connecting (if available)

### DIETARY RESTRICTIONS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### RENTALS:

- Rent Sleeping Bag (\$40)
- Rent Backpack (\$45)

### HAVASUPAI SPECIFIC:

- Helicopter IN  Helicopter OUT (\$110/way)
- Horseback IN  Horseback OUT (\$110/way)

### HAVASUPAI ESCAPE ONLY

- Horse to Carry Personal Gear R/T (\$65)
- Horse to Carry Personal Sleep Bag R/T (\$10)

### TRANSPORTATION: Meeting at Hotel AOA Shuttle Following in Own Vehicle

Notes: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Price of the chosen trip: \_\_\_\_\_ Date reservation was made: \_\_\_\_\_

### CREDIT CARD INFORMATION

Account # \_\_\_\_\_ Exp. Date \_\_\_\_\_

Credit Card Security Code: \_\_\_\_\_  Automatically charge this card for the balance 60 days out

We will be emailing you our Trip Policies, please 'sign' and send back to receive your confirmation packet.

For Office  
Use Only

ACT: \_\_\_\_\_ QB: \_\_\_\_\_ POLICIES Sent: \_\_\_\_\_ Rec: \_\_\_\_\_ CONF PKT: \_\_\_\_\_ DEP PKT: \_\_\_\_\_

# MULTI-DAY TRIP POLICIES

Please read carefully before signing and return to our office as soon as possible with your other required trip documents.



NAME: \_\_\_\_\_

TRIP TITLE: \_\_\_\_\_ TRIP DATES: \_\_\_\_\_

## RESERVATIONS

These tours are very popular and advanced planning is often necessary. We recommend making your reservations at least 3-5 months in advance. We can accommodate last-minute bookings provided space is available, so please call our office to check. You may reserve your trip by mailing or faxing a trip reservation form or by calling our office (toll free 866-455-1601). Please allow at least 10 minutes to complete your application by phone. Mailed or faxed applications are not guaranteed until our office has confirmed them and we have received the required deposit.

## TRIP INFORMATION

Once you have made your reservation, a confirmation packet containing detailed pre-trip planning information will be mailed to you. You will need to fill out and return the Personal Information form(s), Release of Liability, Assumption of Risk & Indemnification Agreement (s), Multi-Day Trip Policies form, Appearance Release form and Credit Card Authorization form no later than 60 days prior to your trip departure date. The final balance is due 60 days prior to your trip and will be automatically charged to your credit card on file unless we are notified otherwise. Approximately 2 weeks prior to your trip, you will receive a Departure Packet via email that contains your final trip information.

## PAYMENTS

**DEPOSITS:** All prices are quoted in US dollars and are subject to change. We accept Visa, MasterCard, American Express, personal checks and cash. A \$500.00 per person deposit is required to hold your reservation on any trip. For your protection, it is always better to pay for all your travel arrangements by credit card.

**BALANCE DUE:** The balance is due 60 days prior to your trip departure date. The balance will be automatically charged to your credit card on file. If you would like to pay the balance on a different credit card, please fill out the credit card authorization form in your trip confirmation packet and mail it back with your other required forms.

## SINGLE SUPPLEMENT

All trip prices are based on double occupancy. Single rooms / tents are available for an additional charge and a limited number are available on each trip. Please see the itinerary sheet of your specific trip for the single supplement price. If you are traveling alone, we can often pair you up with another single traveler.

## DISCOUNTS

Please call our office for special group discounts. If you do not use our transportation on a Havasupai trip, your trip will be discounted \$25.00 per person.

## CANCELLATION FEES

All cancellations must be made in writing via email or fax.

91 or more days prior	Full refund
61 to 90 days prior	\$500.00 per traveler
31 to 60 days prior	50% of trip cost per traveler
0 to 30 days prior	100% of trip cost per traveler (no refund)

## TRANSFERRING TRIPS

If you want to transfer your trip to another date, the above cancellation fees will apply.

## ITINERARY CHANGES

Every attempt will be made to adhere to each trip's published routes and itinerary; however, safety issues, weather or other extenuating circumstances beyond our control may result in unexpected changes. Should these changes affect a guest's travel plans, Arizona Outback Adventures is not responsible for additional expenses incurred by guests (e.g., non-refundable air tickets, rental cars, hotel reservations, visa fees if applicable, gear, medical expenses, etc.).

## TRIP CANCELLATION

**TRIP MINIMUMS:** Each trip requires a minimum number of participants for departure. Arizona Outback Adventures (AOA) reserves the right to cancel scheduled trips that do not meet minimum sign-up requirements (usually 4 guests). If a cancellation is necessary, AOA will notify guests no less than 45 days prior to the departure date of their trip. In the event of a trip cancellation, the options are:

Guests may select another departure date for an equivalent trip at no additional charge;

AOA will operate the trip for an additional charge per guest based on the number of guests signed up 30 days prior to the departure date of the trip; or,

AOA will provide a full-refund of any monies paid to AOA.

**FORCE MAJEURE:** AOA reserves the right to revise or cancel all or a portion of a trip for force majeure (e.g., terrorism, war, fire, flood or other natural disaster) or any other circumstances beyond our control. If a trip is cancelled due to force majeure, AOA will make every effort to offer an alternative trip for the same departure and return dates with an itinerary that offers experiences similar to the original trip. If AOA offers an alternative trip in place of the original trip, guests may choose to join the alternative trip or select another departure date for the original trip at no additional charge.

If a guest chooses to cancel altogether, cancellation fees will apply as outlined above. In the event of AOA's cancellation and AOA does not offer an alternative trip, full or partial refunds, if any, will be at AOA's sole discretion.

In the event of cancellation by AOA, AOA is not responsible for additional expenses incurred by guests in preparing for the trip (e.g., non-refundable air tickets, rental cars, hotel reservations, visa fees if applicable, gear, medical expenses, etc.).

*Due to the possibility of itinerary changes or trip cancellations, we strongly recommend that our guests purchase travel insurance that includes the cost of their airline tickets, many of which are completely nonrefundable and nontransferable.*

## PARTICIPANT SIGNATURE \_\_\_\_\_

Date \_\_\_\_\_

Name (please print) \_\_\_\_\_

Name of Other Members in you Party (please print):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*If you are signing up multiple participants, you are responsible for relaying these Multi-Day Trip Policies to them. By signing above, you are accepting the responsibility to do so.*